"UNILEVER FOOD SOLUTIONS – FUTURE PROOF YOUR MENU - DRAW PROMOTION"

TERMS AND CONDITIONS

1. Information on how to enter the "Unilever Food Solutions – FUTURE PROOF YOUR MENU - Draw Promotion" (**the Promotion**); claim any prize; the prize, forms part of these terms and conditions (**the Terms & Conditions**). Participating in the Promotion by any means (including but not limited to) by entering or attempting to enter; claiming or attempting to claim any prize, is deemed acceptance of the Terms & Conditions.

2. The promoters are: (a) Unilever Australia Group Pty Ltd (ABN 13 614 413 179), 219 North Rocks Road, North Rocks NSW 2151; (b) Unilever Australia Limited (ABN 66 004 050 828), 219 North Rocks Road, North Rocks NSW 2151. Phone: 02 9869 6100; and (c) Unilever New Zealand Limited, Level 4/103 Carlton Gore Road, Newmarket, Auckland 1023, New Zealand (each collectively referred to as **the Promoter, Unilever Food Solutions** or **UFS**).

3. Entry is open to Australian & New Zealand business customers who are involved in the end-user food service industry (i.e. a business or organisation that serves food to the general public either at a restaurant, café, caterer, club, pub, aged care facility, hospital or education facility, or business or organisations of a similar kind), excluding "**Ineligible Customers**" (**Customers** or **entrants**). Ineligible Customers means the Promoter's resellers, wholesalers, suppliers, contract customers, caterers or operators with exclusive supply agreements, government and statutory bodies or authorities, quick service restaurant chains (e.g. McDonalds, Hungry Jacks, Grill'd, KFC, Red Rooster, Oporto, Dominos, Pizza Hut, and Subway) as determined by UFS, and any other organisations that the organisation does not permit to participate in promotions that are the same or similar to this Promotion. Individuals (i.e., authorised representatives) entering on behalf of the entrant must be Australian or New Zealand residents aged 18 years or over.

4. Directors, management and employees (and their immediate family members) of the Promoter, its distributors and the related companies and agencies associated with the conduct of the Promotion are ineligible. "Immediate family members" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

5. Promotion commences at 12:01 am Australian Eastern Standard Time (**AEST**) on 1/09/2026 and closes at 11:59 pm Australian Eastern Daylight Savings Time (**AEDT**) on 31/10/2026 (**Promotional Period**). The entry period commences at 12.01 am AEST on 1/09/2026 and closes at 11.59 pm AEDT on 9/11/2026 (**Entry Period**). All times and dates specified throughout these Terms and Conditions will be either AEST or AEDT, depending on when applicable in Sydney, New South Wales.

6. Customers will be decided based on the invoice issued to the Customer. If a Customer operates several venues under the same organisation based on the invoice information as reasonably determined by the Promoter, then the Customer will be treated as one (1) Customer for the purpose of this Promotion, and not as a separate Customer for each venue.

7. By entering on behalf of the Customer, the authorised representative, aged 18 years or over, warrants that they have, before entering, obtained permission from the Customer to enter the Promotion. The Promoter reserves the right to contact the Customer to verify the authorised representative's compliance with these Terms and

Conditions, including, without limitation, this condition. The Promoter takes no responsibility if the authorised representative has not obtained permission, and may, in its absolute discretion, invalidate that individual or entry made by the individual on behalf of the entrant.

8. To enter, a Customer (or authorised representative on behalf of a Customer) must:

   (a) during the Promotional Period, spend AUD or NZ $100 or more excluding GST (according to the place of residency) on "**Participating UFS Product(s)**", as detailed below, in one (1) transaction and recorded on one (1) invoice, at its Australian or New Zealand distributor following the distributor's standard purchase requirements and terms of business (**Qualifying Transaction**); then
   (b) during the Entry Period, register and enter the requested information at https://www.ufsfutureproofyourmenu.com (**the Website**) and upload a copy of their invoice, recording the Qualifying Transaction, in accordance with the instructions.

   Participating UFS Product(s) means:

   KNORR Gravy Rich Brown GF 6.5kg
   KNORR Gravy Rich Brown GF 2kg
   KNORR Gravy Rich Brown 7.5kg
   KNORR Jus GF 6kg
   KNORR Just GF 1.8kg
   KNORR Instant Mashed Potato Mix GF 7kg
   KNORR Potato Flakes GF 4kg
   KNORR Hollandaise Sauce GF 6X1L
   KNORR Patak's Tandoori Paste 1.15kg
   KNORR Patak's Butter Chicken Sauce 2.2L
   KNORR American Chipotle BBQ Sauce GF 2.1kg
   KNORR Mexican Chunky Salsa Mild GF 1.95kg
   KNORR Italiana Pronto Napoli GF 4.15kg
   KNORR Italiana Napolitana Sauce GF 1.95kg
   KNORR Italian Glaze w Balsamic 500g
   KNORR Gravy Mix 1.8kg
   KNORR Gravy Mix 6kg
   HELLMANN'S Real Mayonnaise GF 20kg/21L
   HELLMANN'S Real Mayonnaise GF 2.4kg/2.5L
   HELLMANN'S Real Mayonnaise GF 10kg
   HELLMANN'S Real Aioli GF 2.35kg/2.5L
   HELLMANN'S Deli Mayonnaise 20kg
   HELLMANN'S Deli Mayonnaise 2.6kg
   HELLMANN'S Deli Mayonnaise 10kg
   HELLMANN'S Plant Based Mayo 2.4kg
   HELLMANN'S Plant Based Mayo 10kg
   HELLMANNS Plant Based Aioli 2.4KG
   HELLMANNS Plant Based Aioli 10KG

9. Limit of one entry in the draw per Qualifying Transaction entered, except if the Qualifying Transaction entered contains multiple purchases of AUD or NZD $100 or more (excluding GST) on the Participating UFS Product(s). For example, if the entrant purchases, in one transaction, AUD or NZD $300 (excluding GST) of Participating UFS Product(s), the entrant will be entitled to receive three entries, instead of one entry. This applies to each increment of AUD or NZD $100 (excluding GST) in the same transaction, as long as it is recorded on the same invoice.

10. If any products are returned, the Promoter may, in its absolute discretion, consider these returned products when determining the number of prizes/entries the entrant is entitled to.

11. Entrants must retain proof of purchase for verification purposes. Failure to provide proof of purchase in accordance with the Promoter's request may deem the entrant ineligible and forfeit any right to a prize. Purchase receipt(s) must clearly specify: (a) the store of purchase as an Australian or New Zealand distributor; (b) the required product/s or service/s to be purchased for entry; and (c) that the purchase was made during the Promotional Period and prior to entry.

12. All entries must be received by the Promoter during the Promotional Period. The Promoter takes no responsibility if the information supplied is inaccurate, incomplete, illegible or indecipherable.

13. The Promoter reserves the right, at any time, to verify the validity of entries, entrants (including (as applicable) an individual's, entrant's, or winner's identity) and reserves the right, in its sole discretion, to disqualify any individual, entrant or prize recipient whom the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion, or otherwise than in accordance with the spirit of the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or compensation from such an offender are reserved. Errors and omissions may be accepted by the Promoter in its absolute discretion.

14. If there is a dispute about the identity of an individual, winner or entrant, the Promoter reserves the right, in its sole discretion, to determine their identity.

15. There is 1 major prize to be won. All valid entries from Australian and New Zealand entrants will be combined. The major prize draws will take place at Incremental Marketing, Suite 203, 12 Century Cct, Norwest NSW 2153 at 2:00 pm AEDT on 19/11/2026. The Promoter reserves the right to draw reserve entries and use them in place of the original entrant or entrant drawn, or if a subsequent reserve entry or entrant is deemed ineligible. The winner will be notified by email within 2 NSW business days of the draw and published (first name initial, surname, and postcode, or business name and postcode, as applicable) on the Website by 23/11/2026.

16. The first (1) valid entry drawn in the prize draw will win the major prize. The major prize winner will be awarded a $20,000 (inclusive of GST) credit with a kitchen goods supplier of the winner's choosing. The supplier of choice may include a supplier of furniture, kitchen gadgets, kitchen equipment or technology. The credit is worth a total of AUD or NZD $20,000 **(prize**) according to the location of the winner. The winner must select only one kitchen supplier, unless otherwise permitted by the Promoter in its absolute discretion. The prize is a credit only, and does not include any installation, delivery or any necessary development approvals. The Promoter does not take any responsibility for the products supplied by the supplier or for the supplier's failure to supply the requested product(s) for any reason beyond the Promoter's reasonable control. Any costs over the $20,000 credit will be the responsibility of the winner. Any unused portion of the credit cannot be taken as cash. The winner may be required to sign a legal release and indemnity in a form determined by the Promoter.

17. The winner, once verified, will be contacted by the Promoter and asked to nominate a supplier in accordance with the directions within 28 days. If the winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a

reasonable time, as specified by the Promoter, they will forfeit the prize and the Promoter is not obliged to offer a substitute prize.

General

18. The total prize pool value is AUD/NZD$20,000.

19. A draw for any unclaimed prize will be awarded via the unclaimed prize draw. The unclaimed prize draw, if required, will take place at the same time and place as the original draw on 20/01/2027, subject to any written directions from a regulatory authority. The winner, if any, will be notified by email within two (2) NSW business days of the draw and any unclaimed major prize winner will be published (first name initial, surname & postcode, or business name & postcode, as applicable) on the Website on 22/01/2027.

20. The Promoter's decision is final, and no correspondence will be entered into.

21. The prize, including any unused portion, is not transferable or exchangeable and cannot be taken as cash, unless permitted otherwise by the Promoter in its sole discretion. The prize will be awarded to the winning Customer and not the authorised representative entering on behalf of the entrant.

22. If the prize (or any part of the prize is unavailable), the Promoter reserves the right to exchange the prize (or part thereof) with a prize of equivalent value and specification, subject to any direction from a lottery authority.

23. Before receiving any prize, the winner (or their appointed representative) must take part in reasonable select promotional activities, including a photo at the winning venue and interview(s). Failure to comply with this requirement may result in the winner forfeiting the prize. The winner (or their appointed representative) consents to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same), in any media, for an unlimited period and without remuneration, to promote this Promotion (including any outcome), and promote any products manufactured, distributed and/or supplied by the Promoter. The Promoter will own any intellectual property rights to the materials produced.

24. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter (including but not limited to technical difficulties, unauthorised intervention or fraud), the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any Customer, entrant or winner; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.

25. Any cost associated with entering the Promotion or accessing the Website is the individual's responsibility. The receipt of entries will be determined based on the Promoter's promotional database and not at the time of transmission of the entry.

26. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia for Australian entrants, or the Consumer Guarantees Act for the New Zealand entrants, where it is illegal to do so, in which case they are limited to the maximum extent permitted by law (**Non-Excludable Guarantees**). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including their respective officers, employees and agents) exclude all liability

(including negligence) for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.

27. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry, prize or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner, or entrant; or (f) a prize.

28. The Promoter may collect personal information to conduct the Promotion and may for this purpose, disclose such personal information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on individuals providing their personal information. The Promoter will collect, store, use and disclose personal information as set out in its privacy policy, which can be viewed at https://www.unilevernotices.com/privacy-notices/australia-english.html for Australian residents, or https://www.unilevernotices.com/privacy-notices/new-zealand-english.html for New Zealand residents (the relevant **Privacy Policy**). In addition to any use outlined in the Promoter's relevant Privacy Policy, the Promoter may, for a reasonable period, unless otherwise advised, use the personal information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning individuals. The Privacy Policy also contains information about how individuals may opt out, access, update or correct their personal information, how individuals may complain about a breach of the relevant applicable privacy policy or any other applicable law and how those complaints will be dealt with. The Promoter will disclose personal information in Australia and New Zealand, following the applicable laws. All entries and prize claims become the property of the Promoter.

29. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize/gift or acceptance of the prize/gift.

Authorised under: SA TP26/1216 ACT TP 26/01580 NSW TP/03403

"UNILEVER FOOD SOLUTIONS – FUTURE PROOF YOUR MENU – 1ST ENTRIES RECEIVED CHEF PRIZE PROMOTION"

TERMS AND CONDITIONS

1. Information on how to enter the "Unilever Food Solutions – Future Proof Your Menu – 1ST Entries Received Promotion" (**the Promotion** or **Future Proof Your Menu – 1st Entries Received Chef Prize Promotion**); claim any prize; the prize, forms part of these terms and conditions (**the Terms & Conditions**). Participating in the Promotion by any means (including but not limited to) by entering or attempting to enter; claiming or attempting to claim any prize, is deemed acceptance of the Terms & Conditions.

2. This Promotion will be run in conjunction with the "Unilever Food Solutions –Future Proof Your Menu Draw Promotion" (**Draw Promotion**). By entering this Promotion, you accept these Terms and Conditions, and the relevant Terms and Conditions of the Draw Promotion as detailed below. If there is any inconsistency between the Terms and Conditions of the Draw Promotion and this Promotion, the Terms and Conditions of this Promotion will prevail for the purpose of conducting this Promotion.

3. The following clauses under the Draw Promotion will equally apply to this Promotion: clauses numbered 2, 3, 4, 5, 6, 7, 8, 10, 11, 12, 13, 14, 20, 21, 22, 23, 24, 25, 26, 27, and 28. Terms defined under the Draw Promotion will also apply to this Promotion, unless specified otherwise. References to the 'prize' in the Draw Promotion Terms and Conditions will be interchangeable with 'Chef Prize' or 'Chef Prizes', as the case requires in the above clauses for the purpose of this Promotion.

4. The amount of Qualifying Transactions required for each Chef Prize will be based on AU$ or NZ$, depending on the Customer's location, i.e, whether their business is located in Australia or New Zealand. If the Customer's business is located in both Australia and New Zealand, then the Promoter will determine the location reasonably based on where the invoices are sent. If this does not adequately separate the Customer's location, then the Promoter will determine its location in its absolute discretion.

5. In addition to the relevant clauses in the Draw Promotion listed above in clause 3 of this Promotion, the following terms and conditions will apply:

   (a) **Promotional and Entry Period:** This Promotion will be conducted during the same Promotional Period and Entry Period outlined in clause 5 of the Draw Promotion.
   (b) **How to enter:** By entering the Draw Promotion, in accordance with clause 8 of the Draw Promotion, the Customer will be automatically entered into this Promotion. There is a limit of one (1) authorised representative per Customer, unless otherwise permitted by the Promoter, in its absolute discretion. This condition applies to this Promotion and the Draw Promotion. As part of the entry process to enter the Draw Promotion, the Customer (or authorised representative on the Customer's behalf) must select one Chef Prize Level (as described in the table below) from the drop-down menu. The Customer can adjust the Chef Prize Level each time it enters a Qualifying Transaction. The Promoter takes no responsibility for how the Customer (or its authorised representative on its behalf) selects the Chef Prize Levels from the drop-down menu or for the outcome of doing so.

   (c) After the conclusion of each fortnight of the Entry Period (based on Sydney Local Time), the Promoter will determine whether the Customer has achieved the requisite amount of Qualifying Transactions, based on the last Qualifying

Transaction (including the Customer's selection of the Chef Prize Level) made during the relevant fortnight of the Entry Period, namely, the Promoter will determine whether they have achieved the relevant amount of Qualifying Transactions to lock in that Chef Prize (**Chef Prize Lock In Level**), during the relevant fortnight of the Entry Period (see clause 5 (f) below) for the process to be undertaken each fortnight of the Entry Period.

(d) **Limit of prizes per Customer, and who the Chef Prizes will be awarded to:** There is a limit of three (3) "**Chef Prizes"** that can be won per Customer in total (a maximum of one (1) of each Chef Prize type per Customer). All Chef Prizes will be awarded to winning Customers, and not to the authorised representatives participating on behalf of their respective Customer. In accordance with clause 6 of the Draw Promotion, the Customers will be determined based on invoices issued. For example, if the Customer has 6 venues, but is invoiced through one controlling entity/business/sole trader, the Customer will be treated as one Customer and not 6 separate Customers.

(e) **Chef Prize Details:** Detailed in the table below are the level, number of Chef Prize Levels, description of the Chef Prize, their value and the required cumulative totals of Qualifying Transaction(s) to achieve the relevant Chef Prize Lock In Level:

Chef Prize Level	Number of prizes available	Description of prizes and their value and other conditions applicable to the prizes.	Total of Qualifying Transactions to achieve the Chef Lock In Prize Level
1	50	1 x Meta AI Glasses, valued at R.R.P. AU$689 each.	AU/NZ$3,500 or more
2	100	1 x Premium Knife (Zan Shin Sora VG10 18cm Bunka Knife with Hammered Finish), valued at R.R.P $225. Subject to availability there will two (2) different types of handles available, and what handle the Prommoter awards, which will be determined by the Promoter in its absolute discretion.	AU/NZ$1,500 or more
3	500	1 x AU/NZ $50 iChoose VISA	AU/NZ $500 or more

		digital gift card. Gift card redemptions are subject to the standard terms and conditions of the issuer. The Promoter is not responsible for expired, lost, damaged or gift cards that have been tampered with in any way. Value of gift card awarded will be based Customer location.	

(f) **Achieving Chef Lock In Prize levels and whether Customers will receive the relevant Chef Prize:**

(1) The following process will be undertaken to determine the Customer's Chef Prizes awarded to that Customer for each fortnight of the Entry Period, if any, and subject to the limitation of one of each of the Chef Prizes per Customer (3 Chef Prizes per Customer in total), unless otherwise permitted by the Promoter in its absolute discretion.

(i) Determine the Chef Prize for each Customer based on what the Customer selected from the drop-down menu as at the conclusion of the relevant fortnight of the Entry Period. The Customer acknowledges that the final fortnight of the Entry Period may be slightly more or less than 14 days as determined by the Promoter in its absolute discretion.

(ii) Determine whether the Customer has achieved the Chef Lock In Prize Level based on the amount of valid Qualifying Transactions entered during the relevant fortnight of the Entry Period, in conjunction with the last relevant Chef Prize selected from the drop-down menu before the relevant fortnight Entry Period is completed.

(iii) Determine whether there are still Chef Prizes available for that Chef Prize Level on a first entries received basis.

(iv) If they are eligible to receive the relevant Chef Prize, deduct the relevant amount from the Customer's total Qualifying Transaction amount, to determine whether the Customer is eligible to receive another Chef Prize in any subsequent fortnight Entry Period. Each Customer is only permitted to receive one of each Chef Prize. The Promoter accepts no responsibility if the Customer selects the same Chef Prize from the drop-down menu, even if they are already eligible to receive that relevant Chef Prize.

(v) Within 7 NSW working days after the conclusion of each fortnight of the Entry Period, the Promoter will notify the Customer, via the email address originally nominated at the time of entering their first

Qualifying Transaction, whether they have achieved the relevant Chef Prize during that fortnight of the Entry Period, and will be requested to nominate a different Chef Prize which they wish to achieve by altering their Chef Prize selection from the drop-down menu. It is the Customer's responsibility to notify the Promoter if the contact email address needs to be updated by contacting the Promoter.

(2) For clarity, the Promoter will determine whether the Customer has met the requisite Chef Lock In Prize Level after the conclusion of the relevant fortnight of the Entry Period, based on the last Chef Prize selected by the Customer from the drop-down menu. For example, if the Customer selects Chef Prize Level 1 as their Chef Prize (i.e., the required amount of Qualifying Transactions for the Meta AI Glasses), and the Customer will be required to achieve AU/NZ$3,500 or more, and the Customer will be eligible to receive the Meta AI Glasses, subject to the Promoter undertaking a first entries received process, namely, the Promoter will assess whether they were one of the first 50 to achieve the required amount of Qualifying Transactions; if they do, they'll be eligible to receive the Meta AI Glasses. The Promoter will then deduct that amount, i.e. AU/NZ$3,500 from the overall amount of Qualifying Transactions entered by that Customer. This same process will be undertaken to determine whether the Customer is eligible to receive any additional Chef Prize(s) and which prizes will be awarded, using the same process as outlined above.

(3) The Customers acknowledge that despite the Customers being eligible to receive a particular Chef Prize, the Chef Prize will only be sent out after the conclusion of the Entry Period when all Customers will be notified of the Chef Prize(s), and relevant Customer claims their Chef Prize in accordance with the Promoter's instructions.

6. The total prize pool value of the Future Proof Your Kitchen Menu – 1st Entries Received Chef Prize Promotion is up to AU$81,950 (based on Australian dollar R.R.P.).

7. Determination of the final fortnight of the Entry Period, and who will receive each Chef Prize, and how to claim a Chef Prize:

(a) On or before 20/11/2026, at the same location as the draw in the Draw Promotion, the Promoter will assess the Customers to determine who achieved the Chef Prize Lock In Level in the final fortnight of the Entry Period, as per the previous fortnights of the Entry Period, in accordance with Clause 6 (f) above. The Customers acknowledge the last Entry Period may be greater or shorter than 14 days, as determined by the Promoter in its absolute discretion.

(b) After the process as outlined in clause 7 (a) has taken place, the Promoter will determine whether there are any Chef Prizes available for each Chef Prize Level. If there are Chef Prizes remaining for any of the Chef Prize Levels, then Promoter will undertake the process outlined in clause 7 (c).

(c) The Promoter will determine those Customers who failed to achieve the relevant amount of Qualifying Transactions based on the last Chef Prize selected (based on the Customer's choice via the drop-down menu) in the last fortnight of the Entry Period to be eligible for that particular Chef Prize.

The Promoter will then determine whether they are eligible for any lower valued Chef Prize based on the value of Qualifying Transactions and whether they have already hit the limit of one (1) type of Chef Prize per Customer. For example, if the Customer selected the Meta Glasses as their final Chef Prize selection, they are already eligible to receive the Premium Knife based on previous performance during the fortnight Entry Periods prior to the final fortnight Entry Period, then the relevant Customer will receive a $50 iChoose Visa digital card in lieu of the Meta Glasses, subject to there being $50 iChoose Visa digital cards available. If there are no $50 iChoose Visa digital cards available, they will not receive any replacement Chef Prize. If there a more Customers eligible to receive the replacement Chef Prizes after undertaking the above process, then the recipients will be determined by the Promoter on a first entries received basis (i.e., when the achieved the required value of Qualifying Transactions for that replacement Chef Prize starting from the start of the Entry Period, if they had previously not been eligible to receive any Chef Prize during the Entry Period, or the end date of the relevant fortnight of the Entry Period when they became eligible to receive their last Chef Prize).

(d) The Promoter reserves the right to select reserves (on a first entries received basis) and use them as replacements in the event the Customer is deemed ineligible, or any of their Qualifying Transactions entered are deemed invalid, or for the purpose of awarding any unclaimed Chef Prizes. The Promoter will first use reserves based on the mechanism as set out in clause 7 (a),and will only use reserves based on the mechanism set out in clause 7 (c), if required.

(e) If eligible to receive a Chef Prize, the Customer will be notified by email sent to the relevant email address within two (2) NSW business days after the verification process has been completed on or before 25/11/2026. The email will contain the Chef Prizes the Customer is entitled to receive and information on how to claim their Chef Prizes and will be published (in the case of Customers entitled to Chef Prizes Level 1 & 2) on the Website on or before 27/11/2026. The Customer will have 14 days from the date the email is sent by the Promoter to claim their Chef Prizes. The Chef Prizes must be claimed in accordance with the directions provided by the Promoter. Chef Prizes will be awarded to the Customer and not the authorised representative. Chef Prize recipients should allow up to 8 weeks after the relevant email outlining the Chef Prize(s) has been dispatched or (or when applicable, 8 weeks after the Unclaimed Chef Prize Selection Process) to receive their Chef Prize(s).

8.. For the Unclaimed Chef Prize Selection Process, the unclaimed Chef Prizes awarded, if any, will only include Chef Prizes that were initially entitled to be awarded under the Terms and Conditions. For clarity, for Chef Prize Level 2, if only 50 Chef Prizes are awarded based on these Terms and Conditions, due to the value of Qualifying Transactions entered and valid entries received during the Entry Period, then the remaining 50 Chef Prize Level 2 prizes are not deemed an unclaimed Chef Prize. Commencing at 10 am on 11/01/2027, the Promoter will determine the number of unclaimed Chef Prize(s), if any and will use the valid entries received, including the reserve entries, to award the unclaimed Chef Prize(s) on a first-entries-received basis. Only Customers who originally met the relevant threshold will be entitled to receive any unclaimed Chef Prize from that Chef Prize Level Entrants who are entitled to receive any unclaimed prize(s), if any, will be notified by email within two (2) NSW business days and published (in the case of Customers who are entitled to unclaimed threshold 1 & 2 prizes) on the Website on 14/01/2027.